



## **Fresh Foods Retail Attendant**

As a member of our Fresh Foods Team you will have a positive impact on sales and customer satisfaction through your passion for food and pride in your environment. You will also have a positive impact on business efficiency through inventory management and loss reduction.

Your role will include assisting customers during their shopping experience by providing information on products and services, addressing customers' special needs and delivering to them a delicious range of fresh foods.

Together with your teammates, you will be responsible for all perishable foods including produce, dairy, deli and bakery.

Your attention to detail and observation will help to reduce theft, shrinkage and margin loss.

You will ensure a positive company image through adherence to our Customer Service Charter and Business Policies & Procedures.

Above all else, you will ensure the safety of our customers through your applied knowledge of safe food-handling procedures.

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### **REQUIREMENTS:**

- Valid Worker Health and Safety Awareness Certificate
- Valid Food Handler Training Certificate
- Excellent communication skills
- Ability to work as part of a team and independently
- Ability to follow instructions and procedures
- Ability to sell proactively
- Effective time management skills
- Strong work ethic and integrity
- Ability to visually examine products for quality and freshness
- Ability to lift up to 50 pounds / 23 kilograms
- Ability to work in hot / cold environments
- Ability to stand for long periods of time
- Uniform requirement
- Reliable transportation

### **GENERAL DUTIES:**

- Adherence to applicable health and sanitation procedures.
- Protect employees, customers and visitors through enforcement of safe work practices.
- Provide immediate and undivided attention to each customer encounter.
- Follow through on all customer questions and requests.
- Provide customers with consistent and exceptional service.
- Product display, rotation and restocking.
- Interaction with supplier agents and delivery companies.
- Assist management in theft prevention measures.
- Support store and resort programs.
- Answer department telephone calls promptly and with excellent phone etiquette.



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### **PRIMARY DUTIES:**

- Retail produce preparation.
- Product display, rotation and restocking.
- Management of inventory on-hand.
- Receiving of deliveries, order processing and record-keeping.
- Extensive cleaning and sanitation.

### **EQUIPMENT:**

- Tray Wrapper
- Computer hardware and software.
- Printing equipment.
- POS hardware and software.

*This job description is intended to describe the general requirements for the performance of this job. It is not a complete statement of duties, responsibilities or requirements. Other duties not listed here may be assigned.*