

# **REQUIREMENTS FOR CUSTOMER ENTRY AND USE OF FACILITY**

## **Sherkston Laundry**

Related to Coronavirus disease (COVID-19) pandemic  
Updated April 2, 2020

Customers must obey the instructions, both written as well as verbal, given by staff. Failure to comply will result in removal from the premises and denial of future entry.

Customers will also adhere to the Customer Code of Conduct.

Maximum Occupancy at any time: One Party of Two People (those already residing together)

LIMIT OF THREE (3) MACHINES PER CUSTOMER PER VISIT. (Until further notice.)

No Children Under Twelve (12) years of age at any time.

*If caregivers must be accompanied by a child, the caregiver will be responsible for ensuring that the child does not touch surfaces and that the child maintains a minimum distance of 2m (6.5ft) from any other person.*

No waiting for laundry cycle to finish. Load clothes, start cycle and leave the laundromat.

Customers must sanitize their hands upon entry.

Touch only those surfaces which are required.

Where possible, please consider taking your clean laundry with you to fold at home, thereby protecting against contact with folding tables or other surfaces.

Attach a "MACHINE USED" notice to any machine you have used.

Do not touch or use a machine labeled "MACHINE USED". Once disinfected by cleaning staff, the label will be removed.

Please do not shake, rustle or otherwise disturb dirty / soiled articles. Place them gently into the washer.

Take all items with you when you leave the laundromat, including between wash & dry cycles. (baskets, bags, detergents, softeners, etc.)

Turn off the lights when you leave to notify cleaning staff for service between customers.

*For safety, lights must be turned on when laundromat is in use.*

Lights-out during regular hours will indicate to others that the laundromat is available for use.

*For safety, lights must be turned on when laundromat is in use.*

## **Laundromat Disinfection Protocol**

Employees will monitor the laundromat via CCTV surveillance.

An employee will enter the laundromat when customers are not present and will use a disinfection spray bottle to spray the folding tables, laundry sink and taps, both the interior and the exterior handle and surrounding area of the entry/exit door.

The employee will use a disinfection spray bottle to spray the door handle and touch points of any machine labelled "Machine Used".

The employee will spray any "Machine Used" signs and return them to the customer pick-up point.