

REQUIREMENTS FOR CUSTOMER ENTRY

Sherkston Café

Related to Coronavirus disease (COVID-19) pandemic
Updated June 26, 2020

Customers must obey the instructions, both written as well as verbal, given by staff. Failure to comply will result in removal from the premises and denial of future entry.

Customers will also adhere to the Customer Code of Conduct.

Reduced Occupancy: Service for Single Customers Only.

We ask that only individual customers enter the café unless absolutely necessary.

Customer Admittance Protocol

Customer will line-up and enter through the main doors of the FunPlex. (Lobby)

Customers must maintain a 2m (6.5ft) distance from any other individual. Distancing markers are provided inside the building.

Customer will proceed in a single-file line, through to being served, and exit out the side door into the parking lot near Sherkston Laundry.

The contact points on the exit door will be disinfected by attendants and may be wet to the touch.

Order Taking & Payment

Customers are asked to use debit/credit for payment whenever possible.

Cash will be accepted if necessary, however, it is preferred that the café attendants not handle cash if possible.

The cashier will use a disinfection spray bottle/wipes to sanitize the counter(s) and contact points of both the customer and cashier after each customer service.

The cashier will then call forward the next customer to be served.